

Phonak

Fast Facts

Hearing Diary 2.0

What is it?

Hearing Diary 2.0 is a new functionality which has been added to the myPhonak 4.0 app and the Client Dashboard. It utilizes the Dashboard so the HCP can send tasks to the client and receive feedback from the client. It is available in USA, France and Germany.

Why use it?

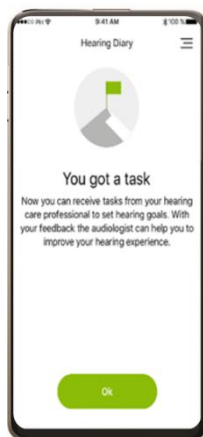
Hearing Diary 2.0 helps your clients to get accustomed to functions of the hearing aid in different listening situations by engaging them in real-life tasks based on their personal goals. Hearing Diary 2.0 is completed in real time and can therefore provide a more accurate representation of the feedback from a listening situation.

How to use it?

HCP:
Sends a set of predefined tasks to the client

Client:

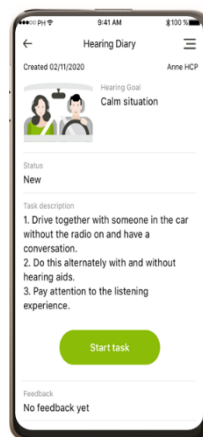
- Notified about the task



Client completes tasks and indicates:

- How well they heard
- Likes and Dislikes

Predefined responses are provided to make it easier to give feedback.



HCP can address feedback via Remote Support or in-clinic follow-up session.

