

## Check your hearing aid before charging



### Only use Phonak accessories

- Non-original power pack or charging plug may lead to charging failure or even hearing aid damage



### Avoid charging in low temperatures

- It is recommended to charge your hearing aid at room temperature to ensure efficient charging.
- When using your hearing aid in a very cold environment, you may notice a decrease in battery life, but this condition is temporary

## Life is on

Since 1947, we keep on focusing on what matters most: improving speech understanding, changing people's lives and having a positive effect on society as a whole.

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**75**  
years of innovations



## The power of rechargeable hearing aids

Get the most out of  
your hearing aids

**sonova**  
HEAR THE WORLD

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## Establish a charging routine



### Charge while you sleep to assure full charge when you wake up

- 24 hours battery life without audio/media streaming<sup>1</sup>
- 16 hours<sup>1</sup> of battery life including:
  - 4h Bluetooth® Classic Streaming
  - 4h TV Connector streaming



### Top up your hearing aid power at a time that works for you

- 60 mins of charging give you additional 8 hours of battery life



Phonak Charge and Care



Phonak Power Pack

1. Battery life may be reduced when using ActiveVent receiver. The Bluetooth® word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. and any use of such marks by Sonova AG is under license.

## What to do if your hearing aid is not charging



### Watch for troubleshooting signals

- LED light colors indicate different charging status, please check the user guide for more details



### Re-set your hearing aid

- Press and hold the lower button of the hearing aid for 15 seconds, then put it into the charging case, device is reactive when charging indicator flashes



### Keep your hearing aid software up-to-date

- Please contact your hearing care professional to ensure your Phonak hearing aids have been upgraded to the latest firmware version



### Clean the contact points

- Gently clean the charging contacts at the bottom of your hearing aid
- Keep the charging point dry

## When not using hearing aids for a period of time



### Keep your device charged

- Place your hearing aid in the Phonak Charger Case and connect the charger case to the power supply to maintain energy level

