



Phonak Product Catalogue.

Effective July 2025

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Hearing Instruments: Infinio Platform

Phonak Audéo™ I-Sphere

Premium (90), Advanced (70)



Audéo I-Sphere

Model	Order Reference Refer to colour chart	HSP Code	Category	Gain / MPO (2cc Coupler)				Battery Size	IP Rating	Tinnitus Balance	Telecoil	Wireless	CROS I Compatibility
				S	M	P	UP						
Audéo I90-Sphere*	050-1029-xx	B848PH0	C2	47/112	51/114	59/122	71/132	Rechargeable	IP68 ¹	Y	N	Y	N
Audéo I70-Sphere*	050-1060-xx	B849PH0	C2	47/112	51/114	59/122	71/132	Rechargeable	IP68 ¹	Y	N	Y	N
Audéo I-Sphere Trial*	050-1030-P6	NA	NA	47/112	51/114	59/122	71/132	Rechargeable	IP68 ¹	Y	N	Y	N

* Noahlink wireless essential for programming.

¹ IP68 indicates that the hearing aid is water resistant and dust tight. It survived continuous immersion in 1 metre of water for 60 minutes and 8 hours in a dust chamber as per the IEC60529 standard. No traces of dust were evident within the housing.

Charging options

Phonak ChargerGo RICSPH I 075-0057-10

The Phonak ChargerGo RIC I provides charging on the go for optimal convenience and peace of mind and is compatible with Audéo Sphere Infinio. It offers magnetic retention of hearing instruments and magnetic closure of the lid.



Colour chart

P1	P4	P5	P6	P7
Sand Beige	Chestnut	Champagne	Silver Grey	Graphite Grey

Phonak Audéo™ 1 Rechargeable

Premium (90), Advanced (70), Standard (50), Essential (30)



Model	Order Reference Refer to colour chart	HSP Code	Category	Gain / MPO (2cc Coupler)				Battery Size	IP Rating	Tinnitus Balance	Telecoil	Wireless	CROS I Compatibility
				S	M	P	UP						
Audéo I90-R*	050-1050-xx	B844PH0	C2	47/112	51/114	59/122	71/132	Rechargeable	IP68 ¹	Y	N	Y	Y
Audéo I70-R*	050-1049-xx	B845PH0	C2	47/112	51/114	59/122	71/132	Rechargeable	IP68 ¹	Y	N	Y	Y
Audéo I50-R*	050-1048-xx	B846PH0	C2	47/112	51/114	59/122	71/132	Rechargeable	IP68 ¹	Y	N	Y	Y
Audéo I30-R*	050-1047-xx	B847PH0	C2	47/112	51/114	59/122	71/132	Rechargeable	IP68 ¹	Y	N	Y	Y
Audéo I-R Trial*	050-1044-P6	NA	NA	47/112	51/114	59/122	71/132	Rechargeable	IP68 ¹	Y	N	Y	Y

* Noalink wireless essential for programming.
¹ IP68 indicates that the hearing aid is water resistant and dust tight. It survived continuous immersion in 1 metre of water for 60 minutes and 8 hours in a dust chamber as per the IEC60529 standard. No traces of dust were evident within the housing.

Charging options

Phonak Charger RIC I 075-0054-10

The Phonak Charger RIC I provides cable charging and is compatible with Audéo R Infinio and CROS Infinio. It offers magnetic retention of hearing instruments and magnetic closure of the lid.



Phonak ChargerGo RIC I 075-0055-10

The Phonak ChargerGo RIC I provides charging on the go for optimal convenience and peace of mind and is compatible with Audéo R Infinio and CROS Infinio. It offers magnetic retention of hearing instruments and magnetic closure of the lid.



Colour chart

P1	P4	P5	P6	P7
Sand Beige	Chestnut	Champagne	Silver Grey	Graphite Grey

Phonak CROS 1

Compatible with Audéo™ Infinio



CROS I-R

Model	Order Reference Refer to colour chart	HSP Code	Battery Size	IP Rating	Compatibility
CROS I-R*	050-1043-xx	N0325CR	Rechargeable	IP68 ¹	Audéo I-R

* Noahlink wireless essential for programming.
¹ IP68 indicates that the hearing aid is water resistant and dust tight. It survived continuous immersion in 1 metre of water for 60 minutes and 8 hours in a dust chamber as per the IEC60529 standard. No traces of dust were evident within the housing.

Key features

CROS I-R can be fitted with an Audéo I-R of any performance level. Therefore, the set of features that a client wearing a CROS I-R system will experience is mainly dependent on the performance level of the hearing aid worn on the ear with better hearing.

Phonak SmartSpeech™ Technology

In a CROS I-R system, clients can access relevant SmartSpeech Technology features including the StereoZoom 2.0 thanks to the combination with the compatible Phonak Infinio device.

CROS balance

The loudness ratio between the CROS device and the hearing aid can be adjusted either via Target fitting software or directly via a short press on the multi function button of the CROS device.

myPhonak

Clients fitted with a CROS I-R device and a compatible hearing aid can benefit from app support with myPhonak.

Charging option

Phonak Charger RIC I 075-0054-10

The Phonak Charger RIC I provides cable charging and is compatible with Audéo R Infinio and CROS Infinio. It offers magnetic retention of hearing instruments and magnetic closure of the lid.



Phonak ChargerGo RIC I 075-0055-10

The Phonak ChargerGo RIC I provides charging on the go for optimal convenience and peace of mind and is compatible with Audéo R Infinio and CROS Infinio. It offers magnetic retention of hearing instruments and magnetic closure of the lid.



CROS Tube 6.0	Order Reference
CROS Tube 6.0 0L	054-1125
CROS Tube 6.0 1L	054-1127
CROS Tube 6.0 2L	054-1129
CROS Tube 6.0 3L	054-1131
CROS Tube 6.0 0R	054-1126
CROS Tube 6.0 1R	054-1128
CROS Tube 6.0 2R	054-1130
CROS Tube 6.0 3R	054-1132
SlimTip 6.0 Acrylic	062-0063-01
SlimTip 6.0 Silicone	062-0064-01
CROS Tip 6.0 Acrylic	062-0059-01

Earpiece options

Standard dome (CROS Tube)	<ul style="list-style-type: none">Standard dome available in three sizes (S, M, L)CROS Tube is available in left/right and four different lengths (0, 1, 2, 3)
SlimTip (CROS Tube)	<ul style="list-style-type: none">Custom made earpieceCROS Tube is available in left/right and four different lengths (0, 1, 2, 3)
CROS Tip	<ul style="list-style-type: none">Fully custom made acrylic earpiece for CROS, available in four different cable lengths (0, 1, 2, 3)

Colour chart

P1 Sand Beige	P4 Chestnut	P5 Champagne	P6 Silver Grey	P7 Graphite Grey
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Phonak Virto™ 1

Premium (90), Advanced (70), Standard (50), Essential (30)



Model	Order Reference Refer to colour chart	HSP Code	Category	Gain / MPO (2cc Coupler)				Battery Size	IP Rating	Tinnitus Balance	Telecoil	Wireless	Microphone Technology	CROS I Compatibility
				M	P	SP	UP							
Virto I90-10 NW 0	063-0530-01	C352PH0	C3	40/109	50/115	60/119	-	10	IP68 ¹	Y	Optional	N	Omni	N
Virto I70-10 NW 0	063-0531-01	C353PH0	C3	40/109	50/115	60/119	-	10	IP68 ¹	Y	Optional	N	Omni	N
Virto I50-10 NW 0	063-0532-01	C354PH0	C3	40/109	50/115	60/119	-	10	IP68 ¹	Y	Optional	N	Omni	N
Virto I30-10 NW 0	063-0533-01	C355PH0	C3	40/109	50/115	60/119	-	10	IP68 ¹	Y	Optional	N	Omni	N

¹ IP68 indicates that the hearing aid is water resistant and dust tight. It survived continuous immersion in 1 metre of water for 60 minutes and 8 hours in a dust chamber as per the IEC60529 standard. No traces of dust were evident within the housing.

Wireless communication portfolio



MiniControl (without push button only)
054-1006

Colour chart – Faceplate




22
Cocoa



26
Pink



28
Brown




06
Black




14
Tan


Colour chart – Shell




06
Black




22
Cocoa




26
Pink




28
Brown




21
Transparent



14
Tan



36
Red
Transparent



37
Blue
Transparent

Phonak Virto™ I-Titanium

Premium (90), Advanced (70)



Model	Order Reference Refer to colour chart	HSP Code	Category	Gain / MPO (2cc Coupler)				Battery Size	IP Rating	Tinnitus Balance	Telecoil	Wireless	CROS I Compatibility
				S	M	P	UP						
Virto I90-Titanium	063-0534-01	C356PH0	C3	40/109	50/115	60/119	-	10	IP68 ¹	Y	Optional	N	N
Virto I70-Titanium	063-0535-01	C357PH0	C3	40/109	50/115	60/119	-	10	IP68 ¹	Y	Optional	N	N

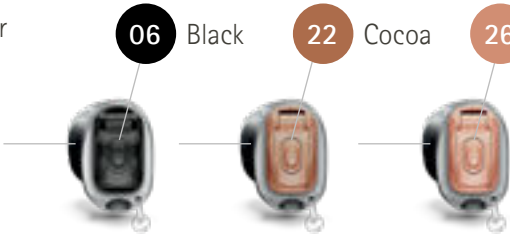
¹ IP68 indicates that the hearing aid is water resistant and dust tight. It survived continuous immersion in 1 metre of water for 60 minutes and 8 hours in a dust chamber as per the IEC60529 standard. No traces of dust were evident within the housing.

Colour chart - Faceplate

Faceplate colour

- 06 Black
- 22 Cocoa
- 26 Pink

Shell colour
Titanium Grey



Wireless Communication Portfolio









MiniControl (without push button only)
054-1006

Tools



Titanium FitGuide Tool
054-0847

Phonak Chargers: Compatibility Overview

	Phonak ChargerGo RIC Sphere Infinio	Phonak ChargerGo RIC Infinio	Phonak Charger RIC Infinio	Phonak Charger Ease	Phonak Slim Charger	Phonak Charger Combi BTE 2*
	 075-0057-10	 075-0055-10	 075-0054-10	 075-0080-10	 075-3024-10	 075-0065-10
Audéo I-Sphere	•					
Audéo I-R		•	•			
CROS I-R		•	•			
Audéo L-R/RT				•		
Audéo L-R Fit				•		
CROS L-R				•		
Naída L-PR						•
Sky L-PR						•
Slim L-R					•	
Roger Focus II						•

* Same compatibility applies to Phonak Charger Combi BTE (075-0062-XX)

Hearing Instruments: Lumity Platform

Phonak Audéo™ L

Premium (90), Advanced (70), Standard (50), Essential (30)



Audéo L-312

Model	Order Reference Refer to colour chart	HSP Code	Category	Gain / MPO (2cc Coupler)				Battery Size	IP Rating	Tinnitus Balance	Telecoil	Wireless	CROS L Compatibility
				S	M	P	UP						
Audéo L90-312*	050-1094-xx	B838PH0	C2	47/111	51/114	59/122	71/132	312	IP68 ¹	Y	N	Y	N
Audéo L70-312*	050-1093-xx	B839PH0	C2	47/111	51/114	59/122	71/132	312	IP68 ¹	Y	N	Y	N
Audéo L50-312*	050-1092-xx	B840PH0	C2	47/111	51/114	59/122	71/132	312	IP68 ¹	Y	N	Y	N
Audéo L30-312*	050-1091-xx	B841PH0	C2	47/111	51/114	59/122	71/132	312	IP68 ¹	Y	N	Y	N
Audéo L-312 Trial*	050-1095-xx	NA	NA	47/111	51/114	59/122	71/132	312	IP68 ¹	Y	N	Y	N

* Noahlink wireless essential for programming.

¹ IP68 indicates that the hearing aid is water resistant and dust tight. It survived continuous immersion in 1 metre of water for 60 minutes and 8 hours in a dust chamber as per the IEC60529 standard. No traces of dust were evident within the housing.

Colour chart

P1	P3	P4	P5	P6	P7	P8	H0	T3	Q3	Q2
Sand Beige	Sandalwood	Chestnut	Champagne	Silver Grey	Graphite Grey	Velvet Black	Beige	Precious Pink	Caribbean Pirate	Electric Green

Phonak Audéo™ L Rechargeable

Premium (90), Advanced (70), Standard (50), Essential (30)



Model	Order Reference Refer to colour chart	HSP Code	Category	Gain / MPO (2cc Coupler)				Battery Size	IP Rating	Tinnitus Bal- ance	Telecoil	Wireless	CROS L Compatibility
				S	M	P	UP						
Audéo L90-R*	050-0889-xx	B766PHO	C2	47/111	51/114	59/122	71/132	Rechargeable	IP68 ¹	Y	N	Y	Y
Audéo L70-R*	050-0888-xx	B767PHO	C2	47/111	51/114	59/122	71/132	Rechargeable	IP68 ¹	Y	N	Y	Y
Audéo L50-R*	050-0875-xx	B768PHO	C2	47/111	51/114	59/122	71/132	Rechargeable	IP68 ¹	Y	N	Y	Y
Audéo L30-R*	050-0874-xx	B769PHO	C2	47/111	51/114	59/122	71/132	Rechargeable	IP68 ¹	Y	N	Y	Y
Audéo L90-RT*	050-1000-xx	B770PHO	C2	47/111	51/114	59/122	71/132	Rechargeable	IP68 ¹	Y	Y	Y	Y
Audéo L70-RT*	050-0999-xx	B771PHO	C2	47/111	51/114	59/122	71/132	Rechargeable	IP68 ¹	Y	Y	Y	Y
Audéo L50-RT*	050-0998-xx	B772PHO	C2	47/111	51/114	59/122	71/132	Rechargeable	IP68 ¹	Y	Y	Y	Y
Audéo L30-RT*	050-1006-xx	B773PHO	C2	47/111	51/114	59/122	71/132	Rechargeable	IP68 ¹	Y	Y	Y	Y
Audéo L-R Trial*	050-1003-P6	N/A	N/A	47/111	51/114	59/122	71/132	Rechargeable	IP68 ¹	Y	N	Y	Y
Audéo L-RT Trial*	050-1004-P6	N/A	N/A	47/111	51/114	59/122	71/132	Rechargeable	IP68 ¹	Y	Y	Y	Y

* Noahlink wireless essential for programming.
¹ IP68 indicates that the hearing aid is water resistant and dust tight. It survived continuous immersion in 1 metre of water for 60 minutes and 8 hours in a dust chamber as per the IEC60529 standard. No traces of dust were evident within the housing.

Charging option

Phonak Charger Ease 075-0080-10

The charger solution for Audéo L-R/RT, Audéo L-R Fit and CROS L-R. Magnetic retention of devices and magnetic closure of lid for ease of use.



Colour chart

P1	P3	P4	P5	P6	P7	P8	H0	T3	Q3	Q2
Sand Beige	Sandalwood	Chestnut	Champagne	Silver Grey	Graphite Grey	Velvet Black	Beige	Precious Pink	Caribbean Pirate	Electric Green

Phonak Audéo Fit™ L

Premium (90), Advanced (70)



Model	Order Reference Refer to colour chart	HSP Code	Category	Gain / MPO (2cc Coupler)				Battery Size	IP Rating	Tinnitus Balance	Telecoil	Wireless	CROS L Compatibility
				S	M	P	UP						
Audéo L90-R Fit*	050-1027-xx	B806PH0	C2	NA	51/114	59/122	NA	Rechargeable	IP68 ¹	Y	N	Y	N
Audéo L70-R Fit*	050-1026-xx	B807PH0	C2	NA	51/114	59/122	NA	Rechargeable	IP68 ¹	Y	N	Y	N
Audéo LR Fit Trial*	050-1028-P6	NA	NA	NA	51/114	59/122	NA	Rechargeable	IP68 ¹	Y	N	Y	N

* Noahlink wireless essential for programming.
¹ IP68 indicates that the hearing aid is water resistant and dust tight. It survived continuous immersion in 1 metre of water for 60 minutes and 8 hours in a dust chamber as per the IEC60529 standard. No traces of dust were evident within the housing.

Charging options

Phonak Charger Ease 075-0080-10

The charger solution for Audéo L-R/RT, Audeo L-R Fit and CROS L-R. Magnetic retention of devices and magnetic closure of lid for ease of use.



Colour chart

P1	P4	P6
Sand Beige	Chestnut	Silver Grey

Phonak Slim™

Premium (90), Advanced (70), Standard (50), Essential (30)



Model	Order Reference Refer to colour chart	HSP Code	Category	Gain / MPO (2cc Coupler)				Battery Size	IP Rating	Tinnitus Balance	Telecoil	Wireless	CROS L Compatibility
				S	M	P	UP						
Slim L90-R Right*	050-0851-xx	B783PHO	C2	47/111	51/114	59/122	N/A	Rechargeable	IP68 ¹	Y	N	Y	N
Slim L90-R Left*	050-0850-xx	B783PHO	C2	47/111	51/114	59/122	N/A	Rechargeable	IP68 ¹	Y	N	Y	N
Slim L70-R Right*	050-0849-xx	B784PHO	C2	47/111	51/114	59/122	N/A	Rechargeable	IP68 ¹	Y	N	Y	N
Slim L70-R Left*	050-0848-xx	B784PHO	C2	47/111	51/114	59/122	N/A	Rechargeable	IP68 ¹	Y	N	Y	N
Slim L50-R Right*	050-1010-xx	B789PHO	C2	47/111	51/114	59/122	N/A	Rechargeable	IP68 ¹	Y	N	Y	N
Slim L50-R Left*	050-1009-xx	B789PHO	C2	47/111	51/114	59/122	N/A	Rechargeable	IP68 ¹	Y	N	Y	N
Slim L30-R Right*	050-1008-xx	B790PHO	C2	47/111	51/114	59/122	N/A	Rechargeable	IP68 ¹	Y	N	Y	N
Slim L30-R Left*	050-1007-xx	B790PHO	C2	47/111	51/114	59/122	N/A	Rechargeable	IP68 ¹	Y	N	Y	N
Slim L-R Right Trial*	050-0854-2A	N/A	N/A	47/111	51/114	59/122	N/A	Rechargeable	IP68 ¹	Y	N	Y	N
Slim L-R Left Trial*	050-0853-2A	N/A	N/A	47/111	51/114	59/122	N/A	Rechargeable	IP68 ¹	Y	N	Y	N

* Noahlink wireless essential for programming.
¹ IP68 indicates that the hearing aid is water resistant and dust tight. It survived continuous immersion in 1 metre of water for 60 minutes and 8 hours in a dust chamber as per the IEC60529 standard. No traces of dust were evident within the housing.

Charging option

Phonak Slim Charger
075-3024-10

The charger solution for Phonak Slim, complementing the sleek appearance of the hearing aid. Easy to clean, and easy to carry.



Colour chart



2A
Silver/Black



3A
Graphite/Black



4A
Copper/Black



6A
Sandalwood/Black

Phonak Naída™ L

Premium (90), Advanced (70), Standard (50), Essential (30)



Model	Order Reference Refer to colour chart	HSP Code	Category	Gain / MPO (2cc Coupler)		Battery Size	IP Rating	Tinnitus Balance	Telecoil	Wireless	CROS L Compatibility
				HE11	HE11 680						
Naída L90-UP*	050-1074-xx	B795PHO	C1	84/141	78/134	675	IP68 ¹	N	Y	Y	N
Naída L70-UP*	050-1073-xx	B796PHO	C1	84/141	78/134	675	IP68 ¹	N	Y	Y	N
Naída L50-UP*	050-1072-xx	B797PHO	C1	84/141	78/134	675	IP68 ¹	N	Y	Y	N
Naída L30-UP*	050-1071-xx	B798PHO	C1	84/141	78/134	675	IP68 ¹	N	Y	Y	N
Naída L90-SP*	050-1099-xx	B834PHO	C1	81/139	75/133	13	IP68 ¹	Y	Y	Y	N
Naída L70-SP*	050-1098-xx	B835PHO	C1	81/139	75/133	13	IP68 ¹	Y	Y	Y	N
Naída L50-SP*	050-1097-xx	B836PHO	C1	81/139	75/133	13	IP68 ¹	Y	Y	Y	N
Naída L30-SP*	050-1096-xx	B837PHO	C1	81/139	75/133	13	IP68 ¹	Y	Y	Y	N
Naída L-SP Trial*	050-1116-xx	NA	NA	81/139	75/133	13	IP68 ¹	Y	Y	Y	N

* Noahlink wireless essential for programming.
¹ IP68 indicates that the hearing aid is water resistant and dust tight. It survived continuous immersion in 1 metre of water for 60 minutes and 8 hours in a dust chamber as per the IEC60529 standard. No traces of dust were evident within the housing.

Colour chart

P1	P3	P4	P5	P6	P7	P8	H0
Sand Beige	Sandalwood	Chestnut	Champagne	Silver Grey	Graphite Grey	Velvet Black	Beige

Phonak Naída™ L Rechargeable

Premium (90), Advanced (70), Standard (50), Essential (30)



Model	Order Reference Refer to colour chart	HSP Code	Category	Gain / MPO (2cc Coupler)		Battery Size	IP Rating	Tinnitus Balance	Telecoil	Wireless	CROS L Compatibility
				SlimTube 4.0	Earhook						
Naída L90-PR*	050-1069-xx	B791PHO	C2	68/130	69/129	Rechargeable	IP68 ¹	Y	N	Y	Y
Naída L70-PR*	050-1068-xx	B792PHO	C2	68/130	69/129	Rechargeable	IP68 ¹	Y	N	Y	Y
Naída L50-PR*	050-1067-xx	B793PHO	C2	68/130	69/129	Rechargeable	IP68 ¹	Y	N	Y	Y
Naída L30-PR*	050-1066-xx	B794PHO	C2	68/130	69/129	Rechargeable	IP68 ¹	Y	N	Y	Y

* Noahlink wireless essential for programming.
¹ IP68 indicates that the hearing aid is water resistant and dust tight. It survived continuous immersion in 1 metre of water for 60 minutes and 8 hours in a dust chamber as per the IEC60529 standard. No traces of dust were evident within the housing.

Charging options

Phonak Charger Combi BTE 2 075-0065-10

The charger solution for Naída L-PR and Sky L-PR. Can be combined with a Power Pack for charging on the go.



Phonak Power Pack 071-0003

For charging rechargeable hearing aids on the go, the Phonak Power Pack can be easily attached to the bottom of the Phonak Charger Case Combi 2 and the Phonak Charger Case Combi BTE 2



Phonak Charger BTE RIC 075-3016-10

This charger is suitable for a range of rechargeable BTE and RIC hearing aids. It features a holding space for large earmoulds, a USB-C charging inlet and an indicator light.



Colour chart

P1	P3	P4	P5	P6	P7	P8	H0
Sand Beige	Sandalwood	Chestnut	Champagne	Silver Grey	Graphite Grey	Velvet Black	Beige

Phonak CROS L

Compatible with Audéo™, Naída™ & Sky™ Lumity



Model	Order Reference Refer to colour chart	HSP Code	Battery Size	IP Rating	Compatibility
CROS L-R*	050-1013-xx	N0304CR	Rechargeable	IP68 ¹	Audéo L-R, Audéo L-RT, Naída L-PR and Sky L-PR

* Noahlink wireless essential for programming.

¹ IP68 indicates that the hearing aid is water resistant and dust tight. It survived continuous immersion in 1 metre of water for 60 minutes and 8 hours in a dust chamber as per the IEC60529 standard. No traces of dust were evident within the housing.

CROS L performance

CROS L can be fit with an Audéo L-R, Audéo L-RT, Naída L-PR or Sky L-PR of any performance level. Therefore, the set of features that a client wearing a CROS L system will experience is mainly dependent on the performance level of the hearing aid worn on the ear with better hearing.

Phonak SmartSpeech™ Technology
In a CROS L system, clients can access relevant SmartSpeech Technology features including the StereoZoom 2.0 thanks to the combination with the compatible Phonak Lumity devices.

CROS balance
The loudness ratio between the CROS device and the hearing aid can be adjusted either via Target fitting software or directly via a short press on the multi function button of the CROS device.

myPhonak and myPhonak Junior
Clients fitted with a CROS L device and a compatible hearing aid can benefit from app support with myPhonak or myPhonak Junior.

Charging option

Phonak Charger Ease
075-0080-10

The charger solution for Audéo L-R/RT, Audéo L-R Fit and CROS L-R. Magnetic retention of devices and magnetic closure of lid for ease of use.



	Order Reference
CROS Tube 5 0L	054-1180
CROS Tube 5 1L	054-1181
CROS Tube 5 2L	054-1182
CROS Tube 5 3L	054-1183
CROS Tube 5 0R	054-1184
CROS Tube 5 1R	054-1185
CROS Tube 5 2R	054-1186
CROS Tube 5 3R	054-1187
SlimTip 4.0 Acrylic	062-0006-01
SlimTip 4.0 Silicone	062-0007-01
CROS Tip 4.0 Acrylic	062-0016-01

Earpiece options

Standard dome (CROS Slim Tube 5.0)	<ul style="list-style-type: none">Standard dome available in three sizes (S, M, L)CROS Slim Tube 5.0 is available in left/right and four different lengths (0, 1, 2, 3)
SlimTip (CROS Slim Tube 5.0)	<ul style="list-style-type: none">Custom made earpieceCROS Slim Tube 5.0 is available in left/right and four different lengths (0, 1, 2, 3)
CROS Tip 4.0	<ul style="list-style-type: none">Fully custom made earpiece for CROS, available in four different cable lengths (0, 1, 2, 3)

Colour chart

P1 Sand Beige	P3 Sandalwood	P4 Chestnut	P5 Champagne	P6 Silver Grey	P7 Graphite Grey
P8 Velvet Black	H0 Beige	T3 Precious Pink	Q3 Caribbean Pirate	Q2 Electric Green	

Phonak Sky™ L

Premium (90), Advanced (70), Standard (50)



Model	Order Reference Refer to colour chart	HSP Code	Category	Gain / MPO (2cc Coupler)				Battery Size	IP Rating	Telecoil	Wireless	CROS L Compatibility
				SlimTube 4.0	HE11 680	HE11	HE11 680					
Sky L90-M*	050-1111-xx	B831PH0	C2	58/122	63/128	-	-	312	IP68 ¹	Y	Y	N
Sky L70-M*	050-1110-xx	B832PH0	C2	58/122	63/128	-	-	312	IP68 ¹	Y	Y	N
Sky L50-M*	050-1109-xx	B833PH0	C2	58/122	63/128	-	-	312	IP68 ¹	Y	Y	N
Sky L90-SP*	050-1115-xx	B828PH0	C1	-	-	81/139	75/133	13	IP68 ¹	Y	Y	N
Sky L70-SP*	050-1114-xx	B829PH0	C1	-	-	81/139	75/133	13	IP68 ¹	Y	Y	N
Sky L50-SP*	050-1113-xx	B830PH0	C1	-	-	81/139	75/133	13	IP68 ¹	Y	Y	N
Sky L90-UP*	050-1082-xx	B805PH0	C1	-	-	84/141	78/134	675	IP68 ¹	Y	Y	N
Sky L70-UP*	050-1081-xx	B803PH0	C1	-	-	84/141	78/134	675	IP68 ¹	Y	Y	N
Sky L50-UP*	050-1080-xx	B804PH0	C1	-	-	84/141	78/134	675	IP68 ¹	Y	Y	N

* Noahlink wireless essential for programming.

¹ IP68 indicates that the hearing aid is water resistant and dust tight. It survived continuous immersion in 1 metre of water for 60 minutes and 8 hours in a dust chamber as per the IEC60529 standard. No traces of dust were evident within the housing.

Colour chart

Housing

P1 Sand Beige	P3 Sandalwood	P4 Chestnut	P5 Champagne	P6 Silver Grey	P8 Velvet Black	P7 Graphite Grey	R1 Green	R2 Yellow	R3 Pink	Q6 Blue
H0 Beige	M6 Lava Red	M7 Blue Ocean	M8 Majesty Purple	T3 Precious Pink	Q2 Electric Green	Q3 Caribbean Pirate	R4 Orange	13 Transparent	Q7 Purple	

Ear hook

Phonak Sky™ L Rechargeable

Premium (90), Advanced (70), Standard (50)



Sky L-PR

Model	Order Reference Refer to colour chart	HSP Code	Category	Gain / MPO (2cc Coupler)		Battery Size	IP Rating	Telecoil	Wireless	CROS L Compatibility
				SlimTube 4.0	HE11 680					
Sky L90-PR*	050-1078-xx	B799PH0	C2	69/129	68/130	Rechargeable	IP68 ¹	N	Y	Y
Sky L70-PR*	050-1077-xx	B800PH0	C2	69/129	68/130	Rechargeable	IP68 ¹	N	Y	Y
Sky L50-PR*	050-1076-xx	B801PH0	C2	69/129	68/130	Rechargeable	IP68 ¹	N	Y	Y

* Noahlink wireless essential for programming.

¹ IP68 indicates that the hearing aid is water resistant and dust tight. It survived continuous immersion in 1 metre of water for 60 minutes and 8 hours in a dust chamber as per the IEC60529 standard. No traces of dust were evident within the housing.

Charging options

Phonak Charger Combi BTE 2 075-0065-10

The charger solution for Naida L-PR and Sky L-PR. Can be combined with a Power Pack for charging on the go.



Phonak Power Pack 071-0003

For charging rechargeable hearing aids on the go, the Phonak Power Pack can be easily attached to the bottom of the Phonak Charger Case Combi 2 and the Phonak Charger Case Combi BTE 2



Phonak Charger BTE RIC 075-3016-10

This charger is suitable for a range of rechargeable BTE and RIC hearing aids. It features a holding space for large earmoulds, a USB-C charging inlet and an indicator light.



Colour chart

Housing

P1 Sand Beige	P3 Sandalwood	P4 Chestnut	P5 Champagne	P6 Silver Grey	P8 Velvet Black	P7 Graphite Grey	R1 Green	R2 Yellow	R3 Pink	Q6 Blue
H0 Beige	M6 Lava Red	M7 Blue Ocean	M8 Majesty Purple	T3 Precious Pink	Q2 Electric Green	Q3 Caribbean Pirate	R4 Orange	13 Transparent	Q7 Purple	

Ear hook

Hearing Instruments: Paradise Platform

Phonak CROS P

Compatible with Audéo™ Paradise



Model	Order Reference Refer to colour chart	HSP Code	Battery Size	IP Rating	Compatibility
CROS P-13*	050-0861-xx	N0275CR	13	IP68 ¹	Audéo P-13T

* Noahlink wireless essential for programming.
¹ IP68 indicates that the hearing aid is water resistant and dust tight. It survived continuous immersion in 1 metre of water for 60 minutes and 8 hours in a dust chamber as per the IEC60529 standard. No traces of dust were evident within the housing.

CROS P performance

CROS P offers the Speech in Loud Noise program with StereoZoom. It is available in combination with hearing aids of Premium and Advanced performance levels. For the Standard and Essential performance levels, CROS P provides Real Ear Sound and omnidirectional microphone modes. On the better ear, CROS P clients fully benefit from all Paradise features.

Colour chart

P1 Sand Beige	P3 Sandalwood	P4 Chestnut	P5 Champagne
P6 Silver Grey	P7 Graphite Grey	P8 Velvet Black	H0 Beige

	Order Reference
CROS Tube 5 0L	054-1180
CROS Tube 5 1L	054-1181
CROS Tube 5 2L	054-1182
CROS Tube 5 3L	054-1183
CROS Tube 5 0R	054-1184
CROS Tube 5 1R	054-1185
CROS Tube 5 2R	054-1186
CROS Tube 5 3R	054-1187
SlimTip 4.0 Acrylic	062-0006-01
SlimTip 4.0 Silicone	062-0007-01
CROS Tip 4.0 Acrylic	062-0016-01

Earpiece options

Standard dome (CROS Slim Tube 5.0)	<ul style="list-style-type: none">Standard dome available in three sizes (S, M, L)CROS Slim Tube 5.0 is available in left/right and four different lengths (0, 1, 2, 3)
SlimTip (CROS Slim Tube 5.0)	<ul style="list-style-type: none">Custom made earpieceCROS Slim Tube 5.0 is available in left/right and four different lengths (0, 1, 2, 3)
CROS Tip 4.0	<ul style="list-style-type: none">Fully custom made earpiece for CROS, available in four different cable lengths (0, 1, 2, 3)

Phonak Virto™ P

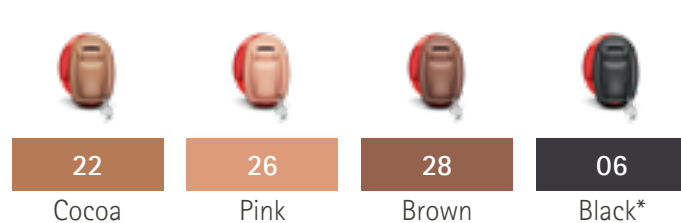
Premium (90), Advanced (70), Standard (50), Essential (30)



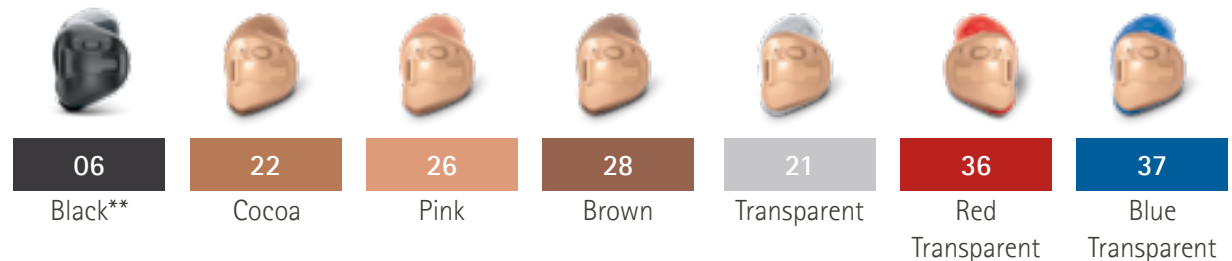
Model	Order Reference Refer to colour chart	HSP Code	Category	Gain / MPO (2cc Coupler)				Battery Size	IP Rating	Tinnitus Balance	Telecoil	Wireless	Microphone Technology	CROS P Compatibility
				M	P	SP	UP							
Virto P90-10 NW O	063-0002-01	C324PHO	C3	40/109	50/115	60/119	-	10	IP68 ¹	Y	Optional	N	Omni	N
Virto P70-10 NW O	063-0006-01	C325PHO	C3	40/109	50/115	60/119	-	10	IP68 ¹	Y	Optional	N	Omni	N
Virto P50-10 NW O	063-0508-01	C326PHO	C3	40/109	50/115	60/119	-	10	IP68 ¹	Y	Optional	N	Omni	N
Virto P30-10 NW O	063-0511-01	C327PHO	C3	40/109	50/115	60/119	-	10	IP68 ¹	Y	Optional	N	Omni	N
Virto P90-312 NW O	063-0003-01	C328PHO	C3	40/109	50/115	60/119	-	312	-	Y	Optional	N	Omni	N
Virto P70-312 NW O	063-0007-01	C329PHO	C3	40/109	50/115	60/119	-	312	-	Y	Optional	N	Omni	N
Virto P50-312 NW O	063-0509-01	C330PHO	C3	40/109	50/115	60/119	-	312	-	Y	Optional	N	Omni	N
Virto P30-312 NW O	063-0512-01	C331PHO	C3	40/109	50/115	60/119	-	312	-	Y	Optional	N	Omni	N
Virto P90-312	063-0004-01	C332PHO	C3	40/109	50/115	60/119	70/127	312	-	Y	-	Y	Directional	N
Virto P70-312	063-0008-01	C333PHO	C3	40/109	50/115	60/119	70/127	312	-	Y	-	Y	Directional	N
Virto P50-312	063-0510-01	C334PHO	C3	40/109	50/115	60/119	70/127	312	-	Y	-	Y	Directional	N
Virto P30-312	063-0513-01	C335PHO	C3	40/109	50/115	60/119	70/127	312	-	Y	-	Y	Directional	N

¹ IP68 indicates that the hearing aid is water resistant and dust tight. It survived continuous immersion in 1 metre of water for 60 minutes and 8 hours in a dust chamber as per the IEC60529 standard. No traces of dust were evident within the housing.

Colour chart – Faceplate



Colour chart – Shell



* Black faceplate not for Virto P-312 NW O

** Black shell only for Virto P-312

Phonak Virto™ P-Titanium

Premium (90), Advanced (70)



Virto P-Titanium

Model	Order Reference Refer to colour chart	HSP Code	Category	Gain / MPO (2cc Coupler)				Battery Size	IP Rating	Tinnitus Balance	Telecoil	Wireless	CROS P Compatibility
				S	M	P	UP						
Virto P90-Titanium	063-0001-01	C322PH0	C3	40/109	50/115	60/119	-	10	IP68 ¹	Y	Optional	N	N
Virto P70-Titanium	063-0005-01	C323PH0	C3	40/109	50/115	60/119	-	10	IP68 ¹	Y	Optional	N	N

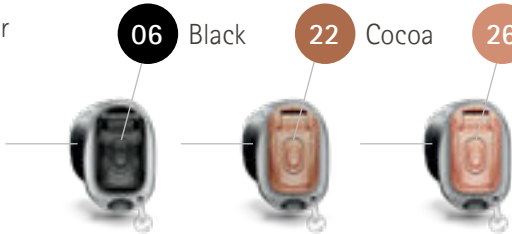
¹ IP68 indicates that the hearing aid is water resistant and dust tight. It survived continuous immersion in 1 metre of water for 60 minutes and 8 hours in a dust chamber as per the IEC60529 standard. No traces of dust were evident within the housing.

Colour chart - Faceplate

Faceplate colour

- 06 Black
- 22 Cocoa
- 26 Pink

Shell colour
Titanium Grey



Wireless Communication Portfolio



MiniControl (without push button only)
054-1006

Tools



Titanium FitGuide Tool
054-0847

Hearing Instruments

Phonak Terra+



Model	Order Reference Refer to colour chart	HSP Code	Category	Gain / MPO (2cc Coupler)				Battery Size	IP Rating	Tinnitus Balance	Telecoil	Wireless	CROS Compatibility
				S	M	P	UP						
Terra+ RIC-312*	050-1107-xx	B824PHO	C2	47/111	51/114	59/122	71/132	312	IP68 ¹	N	N	Y	N

Model	Order Reference Refer to colour chart	HSP Code	Category	Gain / MPO (2cc Coupler)				Battery Size	IP Rating	Tinnitus Balance	Telecoil	Wireless	CROS Compatibility
				SlimTube 4.0	HE11 680	HE11	HE11 680						
Terra+ BTE-M*	050-1104-xx	B827PHO	FTC-C2	58/122	63/128	-	-	312	IP68 ¹	N	Y	Y	N
Terra+ BTE-SP*	050-1105-xx	B826PHO	FTC-C1	-	-	81/139	75/133	13	IP68 ¹	N	Y	Y	N
Terra+ BTE-UP*	050-1106-xx	B825PHO	FTC-C1	-	-	84/141	78/134	675	IP68 ¹	N	Y	Y	N

* Noahlink wireless essential for programming.

¹ IP68 indicates that the hearing aid is water resistant and dust tight. It survived continuous immersion in 1 metre of water for 60 minutes and 8 hours in a dust chamber as per the IEC60529 standard. No traces of dust were evident within the housing.

Colour chart



Hearing Protection

Phonak Serenity Choice™

Generic hearing protection for occasional use

These protective earplugs come in three standard sizes, with different filters for each application.

A wide range of applications: music, motorsport, work, shooting & hunting, comfort, sleep.



Serenity Choice	Order Reference
Serenity Choice Music	108-3085-006010
Serenity Choice Sleep	108-3086-006002
Serenity Choice Motorsport	108-3149-006002
Serenity Choice Work	108-3153-006002
Serenity Choice Travel	108-3151-006009
Serenity Choice Swim	108-3154-006013
Serenity Choice Comfort	108-3087-006012
Serenity Choice Hunting & Shooting	108-3088-006006
Serenity Choice Starter Kit <ul style="list-style-type: none">• 2 x Serenity Choice Work• 2 x Serenity Choice Music• 2 x Serenity Choice Sleep• 2 x Serenity Choice Motorsport• 2 x Serenity Choice Shooting & Hunting• 2 x Serenity Choice Comfort	108-3100
Serenity Choice Starter Kit <ul style="list-style-type: none">• 6 x Serenity Choice Music• 6 x Serenity Choice Sleep	108-3148

Serenity Filter Kits	Filter Type	Order Reference
Serenity Choice Motorsport + (S) or Serenity Choice Work + (A) (S)	Filter Phonak K120 Kit	004-4408-003
Serenity Choice Motorsport + (S) or Serenity Choice Work + (A) (S)	Filter Phonak K125 Kit	004-4409-003
Serenity Choice Work + (A) (S)	Filter Phonak KI30 Kit	004-4410-003
Serenity Choice Shooting + Hunting + (A) (S)	Filter Phonak KIM9 Kit	004-4414-003
Serenity Choice Comfort + (S)	Filter Phonak KM10 Kit	004-4415-003
Serenity Choice Music + (A) (S)	Filter Phonak KM15 Kit	004-4416-003
Serenity Choice Fly + (A) (S)	Filter Phonak KM16 Kit	004-4551-003
Serenity Choice Music + (A) (S)	Filter Phonak KM20 Kit	004-4417-003
Serenity Choice Music + (A) (S)	Filter Phonak KM25 Kit	004-4418-003
Serenity Choice Swim + (S)	Filter Phonak KR5 Kit	004-4420-003
NA	Pressor with tag clear kit	005-3232-3

One kit contains a package of 10 units



Serenity Choice Starter Kit



Phonak Serenity Choice™ Plus

Custom made hearing protection for regular use

Custom earplugs with different filters for each application; individually sculpted for a perfect fit and maximum hearing protection.

Available in two materials (silicone and acrylic) and two size options (Full Concha and Mini).
A wide range of applications: music, motorsport, work, shooting & hunting, fly, comfort, sleep, swim.



Hearing protection	Order Reference	Material Type
Serenity Choice Plus Motorsport + (S)	108-3106	Silicone
Serenity Choice Plus Fly + (A)	108-3044	Acrylic
Serenity Choice Plus Fly + (S)	108-3066	Silicone
Serenity Choice Plus Music + (A)	108-3041	Acrylic
Serenity Choice Plus Music + (S)	108-3067	Silicone
Serenity Choice Plus Work + (A)	108-3037	Acrylic
Serenity Choice Plus Work + (S)	108-3107	Silicone
Hearing comfort		
Serenity Choice Plus Sleep + (S)	108-3045	Silicone
Serenity Choice Plus Swim + (S)	108-3038	Silicone
Serenity Choice Plus Comfort + (S)	108-3110	Silicone
Serenity Choice Plus Shooting + Hunting + (A)	108-3108	Acrylic
Serenity Choice Plus Shooting + Hunting + (S)	108-3109	Silicone

2 year warranty applies to filters only in Serenity Choice Plus hearing protection.

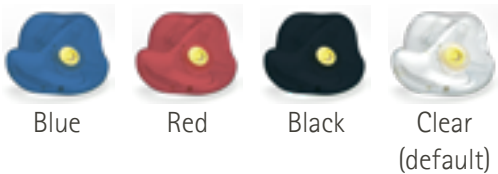
For any remakes to Serenity Choice Plus hearing protection, the standard Phonak remake period of 90 days will apply.
For more information, please review the Terms and Conditions listed in this Product Catalogue.

Colour chart

Soft Silicone



Hard Acrylic



Mini



Full Concha

Please note, not all colours are available in all earplug models, please see Serenity Choice Plus order form for more information.
Not returnable for credit or exchange

Programming Tools

Programming Tools

Programmes	Order Reference
Phonak Target™ Fitting Software	Contact Phonak Customer Service
Noahlink Wireless 2	058-0318
NOAH 4 Software - Users License Pack	058-5151
Hi-Pro 2 Hardware	058-0110

Wireless Fitting Devices	Order Reference
iCube II	076-0026-P809
iCube II Spare Neckloop	076-0029



iCube II and Accessory Set



Noahlink Wireless 2

Programming Cables	Order Reference	Product Compatibility
Programming cable 10 0.5m/R	058-0338	10 non-wireless custom devices (acrylic) e.g. Virto I-10 NW 0, 10 non-wireless custom devices (Titanium) e.g. Virto I-Titanium
Programming cable 10 0.5m/L	058-0339	
Programming cable 10 2.0m/R	058-0340	
Programming cable 10 2.0m/L	058-0341	
Programming cable 312 0.5m/R	058-0330	312 non-wireless custom devices (acrylic)
Programming cable 312 0.5m/L	058-0331	
Programming cable 312 2.0m/R	058-0332	
Programming cable 312 2.0m/L	058-0333	
Programming cable 13 0.5m/R	058-0334	13 non-wireless custom devices (acrylic)
Programming cable 13 0.5m/L	058-0335	
Programming cable 13 2.0m/R	058-0336	
Programming cable 13 2.0m/L	058-0337	
Silicon Ear Guide for 10A Programming Cables	004-2311	Nano
4 pin BTE Cable, Short CS 44 (0.5m)	058-0255	BTE, RIC
Cable USB-A Micro-USB 1m therm data	043-3117	
Phonak programming cable sleeves	004-8220-001	

Not returnable for credit or exchange

Wireless Accessories

Phonak Wireless Communication Portfolio

Conversation	Order Reference	Compatible with
PartnerMic™	076-4001-P510	Infinio, Lumity, Sky, Terra+, Paradise and Marvel

Remote Control	Order Reference	Compatible with
MiniControl	054-1006	Virto I-10 NW O, Virto I-Titanium, Virto P, Virto B-Titanium, Virto M-Titanium, Virto B-10 NWO, Virto M-10 NWO
RemoteControl	076-0065-P5	Infinio, Lumity, Sky, Terra+, Paradise and Marvel

Television/Audio	Order Reference	Compatible with
TV Connector	076-3006-06	Infinio, Lumity, Sky, Terra+, Paradise and Marvel



Phonak Wireless Communication Portfolio

Accessories

Accessories	Order Reference	Compatible with
Cinch Adaptor	052-0371	Audio Cable
Audio Cable 1.5m (3.5mm jack male to cinch)	052-0423	RCA connections on older televisions
Audio Input Cable 3.5mm (1m)	052-0359	All accessories
Micro USB Cable for Charger/Plug	075-3003	USB Charger/Plug
Mini USB Cable for Charger/Plug	075-0853	USB Charger/Plug
TosLink Cable	057-0011	TV Connector, Roger Pen, Roger EasyPen, Roger Clip-On Mic, Roger Touchscreen Mic
Cable USB-A USB-C 1m therm data	043-3116	Charger BTE RIC Case, Mini Charger Case RIC, Partner Mic

Roger™ Portfolio

Roger Microphones for Infinio, Lumity, Paradise & Marvel

Roger Microphones	Order Reference (refer to colour chart)
Roger On 3	056-3032-xx010
Roger Select 3	056-3033-xx010
Roger Table Mic 3	056-4012-P5010
Roger Table Mic 3 Bundle (x2)	056-4013-P5010
Roger Clip-On Mic	052-3294

Roger Installation	Order Reference (refer to colour chart)
Roger Installer	055-3033
Roger X (02)	052-3113-X02P5

Adaptors	Order Reference	Compatible with
Roger 20 Adapter	055-3008	Roger 20 Receiver
Roger 21 Adapter	055-3020	Roger 21 Receiver

Accessories	Order Reference	Compatible with
Roger Clip-On Mic Docking/Charging Station	055-3023	Roger Clip-On Mic
Roger Select Docking/Charging Station	055-3025	Roger Select
Neck Loop Lanyard	052-3198	
Neck Loop Lanyard	052-3234	Roger Clip-On Mic
Storage Case	017-3275	
Pouch	017-3278	Roger Clip-On Mic
Remote Control	055-4075-T4	Roger Table Mic
Soft Case - Black	017-4004	Roger Table Mic
Micro USB Cable for Charger/Plug	075-3003	USB Charger/Plug
Mini USB cable 1.3m	075-3004	USB Charger/Plug
Roger Select Clip	055-3030	Roger Select
Lanyard Roger Select	055-3029	Roger Select
Roger Table Mic Remote Control	055-4075-T4	Roger Table Mic

Colour chart

Roger On & Roger Select

P5	P7
Champagne	Graphite Grey



Roger™ Portfolio for Education

Roger Receivers (02) and Microphones

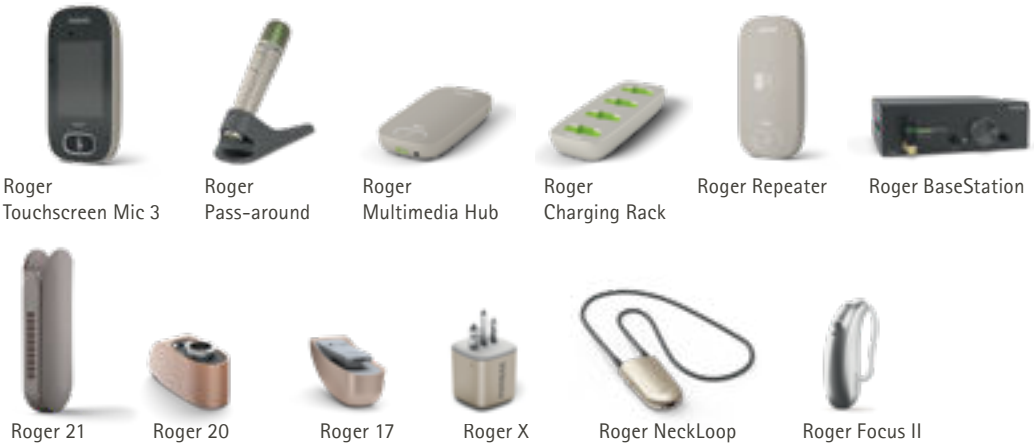
Design Integrated Receivers for Implants	Order Reference (refer to colour chart)	Compatible with
Roger 21 (02)	052-3469-D02xx	Sonnet
Roger 20 (02)	056-3008-XX2	Nucleus 7
Roger 17 (02)	052-3235-D02xx	Advanced Bionics: Naida CI

Universal Roger Receivers	Order Reference (refer to colour chart)	Compatible with
Roger X (02)	052-3113-X02P5	Used with DAI port
Roger NeckLoop (02)	056-4004-P5210	
Roger Focus II	056-3006-xx	
Roger Focus II-312	056-3005-xx	

Roger Transmitters	Order Reference (refer to colour chart)	Compatible with
Roger Touchscreen Mic 3	056-3034-P5	Roger (02) Receivers, DSF Speakers and Roger for Education Microphones
Roger Pass-around	052-3261	
Roger Multimedia Hub	052-3299	

Other	Order Reference	Compatible with
Roger Charging Rack	055-3010	Roger for Education Transmitters
Roger Repeater	052-3476	All Roger for Education devices
Roger BaseStation	052-3342	All Roger for Education devices

[View colour chart](#)



Roger™ Dynamic Soundfield

Receivers and Transmitters

Receivers	Order Reference
Roger DigiMaster 5000 V2 loudspeaker	056-4007
Roger DigiMaster 7000 V2 loudspeaker	056-4008
Roger WallPilot	052-3115

Receivers Accessories	Order Reference
Wall Mount Kit	052-3428
Floor Stand Complete	052-3164
Tripod Stand for Digimaster Speaker	052-3444
Tool Kit	026-3008
MLx Audio Checker Set	052-3177
ML 14i Checker	052-3434

Transmitters	Order Reference
Roger BaseStation	052-3342

Transmitters Accessories	Order Reference
Roger Charging Rack	055-3010
Carry Case for Roger Touchscreen Mic	017-3272
Lanyard for Roger Touchscreen Mic	055-3005
Boom mic 3.5mm for Roger Touchscreen Mic	055-3009
MiniUSB Programming Cable	043-3027
Audio Cable 1 metre	052-0359
Audio Cable 3 metres	052-0340
Housing Set for Roger WallPilot	052-3242
Cinch adapter for Audio Cable	052-0371
Belt clip for Roger Touchscreen Mic (to be used with Boom mic)	004-4031



Roger™ Dynamic Soundfield

Power Cables, Bundles and Kits

Power Cables	Order Reference
Mini USB Charger Fix Power Supply Brick & Cable	075-0001-20
Power Supply for DigiMaster loudspeaker	052-3141
Power Cable 2pin 1.8m for Digimaster loudspeaker	052-3149
Micro USB Cable for Charger/Plug	075-3003
Mini USB cable 1.3m	075-3004

Bundle Packages	Order Reference
Educational Classroom Kit	052-3464
DSF 5000 V2 with Roger Touchscreen Starter Kit - Wall Mount	052-0842
DSF 5000 V2 with Roger Touchscreen Starter Kit - Floor Stand	052-0841
DSF 5000 V2 with Roger Touchscreen Starter Kit - Tripod	052-0845
DSF 5000 V2 with Roger Touchscreen Starter Kit - Desk Stand	052-0846
DSF 7000 V2 with Roger Touchscreen Starter Kit - Wall Mount	052-0844
DSF 7000 V2 with Roger Touchscreen Starter Kit - Floor Stand	052-0843
DSF 7000 V2 with Roger Touchscreen Starter Kit - Tripod	052-0847
DSF 7000 V2 with Roger Touchscreen Starter Kit - Desk Stand	052-0848

Educational Classroom Kit
1 x Roger Touchscreen Mic 3 1 x Roger Multimedia Hub 2 x Roger Pass-around 1 x Roger Charging Rack

DSF 5000 V2 Roger Touchscreen Kit
1 x DigiMaster 5000 V2 LoudSpeaker 1 x Roger Touchscreen Mic 3 1 x Floor Stand or Wall Mount or Tripod Stand or Desk Stand + Tool Kit 1 x Power Adaptor and Cable 1 x Charger 1 x User Guides

DSF 7000 V2 Roger Touchscreen Kit
2 x DigiMaster 7000 V2 LoudSpeaker 1 x Roger Touchscreen Mic 3 2 x Floor Stand or Wall Mount or Tripod Stand or Desk Stand + Tool Kit 2 x Power Adaptor and Cable 1 x Charger 1 x User Guides

Phonak Colour Chart

Roger Receiver (02/03) and Audio Shoe Colours

	P1 Sand Beige	P2 Amber Beige	P3 Sandalwood	P4 Chestnut	P5 Champagne	P6 Silver Grey	P7 Graphite Grey	P8 Velvet Black	P9 Ruby	Q1 Petrol	Q2 Electric Green	Q3 Caribbean Pirate	T3 Precious Pink	O1 Beige	L8 White	L9 Black	M1 Beige/Sand	M2 Charcoal	T1 Mocha/Brown	T2 Smoke/Grey	XN/T7 Alpine White	XP Princess Pink	M6 Lava Red	M7 Blue Ocean	M8 Majesty Purple	V1 Anthracite	V2 Beige	V3 Black	V4 Ebony	V5 Nordic Grey	V6 White
Roger 17	•			•		•		•	•	•											•	•									
Roger 20															•	•	•		•	•											
Roger 21																										•	•	•	•	•	•

Roger On & Roger Select Colours

P5

Champagne

P7

Graphite Grey

Roger Focus II & Roger Focus II-312* Receiver Colours

M6

Lava Red

M7

Ocean Blue

M8

Majesty Purple

Q2

Electric Green

Q3

Caribbean Pirate

T3

Precious Pink

T7

Alpine White

P6

Silver Grey*

P8

Velvet Black*

H0

Beige

Sound Delivery Systems

SDS 6.0 Receivers & Domes

Phonak Infinio only



Standard 6.0 Receivers		Compatible with	Pack Qty
054-1190 00L	054-1191 00R	Infinio	1
054-1192 0L	054-1193 0R	Infinio	1
054-1194 1L	054-1195 1R	Infinio	1
054-1196 2L	054-1197 2R	Infinio	1
054-1198 3L	054-1199 3R	Infinio	1

Moderate 6.0 Receivers		Compatible with	Pack Qty
054-1081 00L	054-1082 00R	Infinio	1
054-1083 0L	054-1084 0R	Infinio	1
054-1085 1L	054-1086 1R	Infinio	1
054-1087 2L	054-1088 2R	Infinio	1
054-1090 3L	054-1091 3R	Infinio	1

Power 6.0 Receivers		Compatible with	Pack Qty
054-1092 00L	054-1093 00R	Infinio	1
054-1094 0L	054-1095 0R	Infinio	1
054-1096 1L	054-1097 1R	Infinio	1
054-1098 2L	054-1099 2R	Infinio	1
054-1101 3L	054-1102 3R	Infinio	1

Fit'nGo Kits	Order Reference	Compatible with
RIC Fit and Go Kit 6.0 Phonak	054-1113	Infinio

Custom Coupling	Order Reference	Compatible with	Pack Qty
Cap Dome 4.0 S	054-0788	Infinio, Lumity, Terra+, Sky, Paradise & Marvel	10
Open Dome 4.0 S	054-0785	Infinio, Lumity, Terra+, Sky, Paradise & Marvel	10
Open Dome 4.0 M	054-0786	Infinio, Lumity, Terra+, Sky, Paradise & Marvel	10
Open Dome 4.0 L	054-0787	Infinio, Lumity, Terra+, Sky, Paradise & Marvel	10
Vented Dome 4.0 S	054-0809	Infinio, Lumity, Terra+, Sky, Paradise & Marvel	10
Vented Dome 4.0 M	054-0810	Infinio, Lumity, Terra+, Sky, Paradise & Marvel	10
Vented Dome 4.0 L	054-0811	Infinio, Lumity, Terra+, Sky, Paradise & Marvel	10
Power Dome 4.0 S	054-0820	Infinio, Lumity, Terra+, Sky, Paradise & Marvel	10
Power Dome 4.0 M	054-0821	Infinio, Lumity, Terra+, Sky, Paradise & Marvel	10
Power Dome 4.0 L	054-0822	Infinio, Lumity, Terra+, Sky, Paradise & Marvel	10

Custom Coupling	Order Reference	Compatible with
SlimTip 6.0 Acrylic	062-0063-01	Infinio
SlimTip 6.0 Silicone	062-0064-01	Infinio
cShell 6.0 Acrylic	062-0056-01	Infinio
cShell 6.0 Titanium*	062-0057-01	Infinio
CROS Tip 6.0 Acrylic	062-0059-01	Infinio

Receiver Tools	Order Reference	Compatible with
Measurement Tool for receiver cable length (00-3)	026-0784	Infinio
Receiver Handling Tools SDS 4.0/5.0/6.0	026-1620	Infinio

ActiveVent™ Receiver

Phonak Audéo Lumity and Audéo Paradise rechargeable hearing aids only



ActiveVent Receivers	Order Reference
MAV Receiver 0L	054-0962
MAV Receiver 1L	054-0963
MAV Receiver 2L	054-0964
MAV Receiver 3L	054-0965
MAV Receiver 0R	054-0966
MAV Receiver 1R	054-0967
MAV Receiver 2R	054-0968
MAV Receiver 3R	054-0969
Fit'n'Go Kit	
ActiveVent Fit'n'Go Kit	054-0991

ActiveVent Receiver comes with a 6 month warranty.

Titanium Slim Tip	Order Reference
SlimTip Titanium AV	062-0049-01
Universal SlimTip	
Universal SlimTip AV A-L	054-0998
Universal SlimTip AV A-R	054-1002
Universal SlimTip AV B-L	054-0997
Universal SlimTip AV B-R	054-1001
Universal SlimTip AV C-L	054-0996
Universal SlimTip AV C-R	054-1000
Universal SlimTip AV D-L	054-0995
Universal SlimTip AV D-R	054-0999
Wax filter	
Filter HF3 red (Dispenser)	098-0292
Filter HF3 blue (Dispenser)	098-0293

SDS 6.0 Sensor Receivers & Domes

Phonak Audéo L-R Fit & P-R Fit only



Moderate Sensor Receivers		Compatible with	Pack Qty
054-1010 0L	054-1009 0R	Audéo P-R Fit & Audéo L-R Fit	1
054-1012 1L	054-1011 1R	Audéo P-R Fit & Audéo L-R Fit	1
054-1014 2L	054-1013 2R	Audéo P-R Fit & Audéo L-R Fit	1
054-1016 3L	054-1015 3R	Audéo P-R Fit & Audéo L-R Fit	1

Receiver Retention 6.0		Compatible with	Pack Qty
M Sensor Receiver retention	004-4516-001	Audéo P-R Fit & Audéo L-R Fit	10

Fit'nGo Kits	Order Reference	Compatible with
Sensor Receiver Fit'nGo Kit	054-1026	Audéo P-R Fit & Audéo L-R Fit

Domes	Order Reference	Compatible with	Pack Qty
Vented Dome Clear 6.0 (S)	054-1064	Audéo P-R Fit & Audéo L-R Fit	10
Vented Dome Clear 6.0 (M)	054-1065	Audéo P-R Fit & Audéo L-R Fit	10
Vented Dome Clear 6.0 (L)	054-1066	Audéo P-R Fit & Audéo L-R Fit	10

Custom Coupling	Order Reference	Compatible with
Sensor cShell	062-0051	Audéo P-R Fit & Audéo L-R Fit

SDS 4.0 & 5.0 Receivers & Custom Coupling

Phonak Lumity, Terra+, Paradise and Marvel RIC and BTE models



Standard Receiver Moderate Receiver Power Receiver SlimTube 4.0

Standard 5.0 Receivers		Compatible with	Pack Qty
054-1202-0L	054-1203-0R	Lumity, Terra+, Paradise & Marvel	1
054-1204-1L	054-1205-1R	Lumity, Terra+, Paradise & Marvel	1
054-1206-2L	054-1207-2R	Lumity, Terra+, Paradise & Marvel	1
054-1208-3L	054-1209-3R	Lumity, Terra+, Paradise & Marvel	1

Moderate 5.0 Receivers		Compatible with	Pack Qty
054-1210-0L	054-1211-0R	Lumity, Terra+, Paradise & Marvel	1
054-1212-1L	054-1213-1R	Lumity, Terra+, Paradise & Marvel	1
054-1214-2L	054-1215-2R	Lumity, Terra+, Paradise & Marvel	1
054-1216-3L	054-1217-3R	Lumity, Terra+, Paradise & Marvel	1

Power 5.0 Receivers		Compatible with	Pack Qty
054-1218-0L	054-1219-0R	Lumity, Terra+, Paradise & Marvel	1
054-1220-1L	054-1221-1R	Lumity, Terra+, Paradise & Marvel	1
054-1222-2L	054-1223-2R	Lumity, Terra+, Paradise & Marvel	1
054-1224-3L	054-1225-3R	Lumity, Terra+, Paradise & Marvel	1

Receiver Tools	Order Reference	Compatible with	Pack Qty
Receiver Handling Tool for Slim Tips	026-0402	Lumity, Terra+, Paradise & Marvel	1
Measurement tool for receiver length	026-0697	Lumity, Terra+, Paradise & Marvel	1
Pin Removal Tool	002-0404-1	Lumity, Terra+, Paradise & Marvel	1

Receiver Retention	Order Reference	Compatible with	Pack Qty
Retention for S Receiver	004-8596-001	Lumity, Terra+, Paradise & Marvel	10
Retention for M Receiver	004-8597-001	Lumity, Terra+, Paradise & Marvel	10
Retention for P Receiver	004-8623-001	Lumity, Terra+, Paradise & Marvel	10

SlimTubes	Order Reference	Compatible with	Pack Qty
SlimTube 4.0 00L	054-0884	Lumity, Terra+, Sky, Paradise & Marvel	5
SlimTube 4.0 00R	054-0885	Lumity, Terra+, Sky, Paradise & Marvel	5
SlimTube 4.0 0L	054-0794	Lumity, Terra+, Sky, Paradise & Marvel	5
SlimTube 4.0 0R	054-0795	Lumity, Terra+, Sky, Paradise & Marvel	5
SlimTube 4.0 1L	054-0796	Lumity, Terra+, Sky, Paradise & Marvel	5
SlimTube 4.0 1R	054-0798	Lumity, Terra+, Sky, Paradise & Marvel	5
SlimTube 4.0 2L	054-0799	Lumity, Terra+, Sky, Paradise & Marvel	5
SlimTube 4.0 2R	054-0823	Lumity, Terra+, Sky, Paradise & Marvel	5
SlimTube 4.0 3L	054-0824	Lumity, Terra+, Sky, Paradise & Marvel	5
SlimTube 4.0 3R	054-0825	Lumity, Terra+, Sky, Paradise & Marvel	5

Fit'nGo Kits	Order Reference	Compatible with
RIC Fit and Go Kit 5.0	054-1201	RIC Lumity, Terra+, Paradise & Marvel
SlimTube Fit'nGo Kit 4.0	054-0894	Lumity, Terra+, Sky, Paradise & Marvel

Custom Coupling	Order Reference	Compatible with
SlimTip 4.0 Acrylic	062-0006-01	Lumity, Terra+, Sky, Paradise & Marvel
SlimTip 4.0 Silicone	062-0007-01	Lumity, Terra+, Sky, Paradise & Marvel
cShell 4.0 Acrylic	062-0008-01	Lumity, Terra+, Paradise & Marvel
cShell 4.0 Titanium*	062-0009-01	Lumity, Terra+, Paradise & Marvel
CROS Tip 4.0 Acrylic	062-0016-01	Lumity & Paradise

Domes

Compatible with SDS 4.0, 5.0 and 6.0



Domes	Order Reference	Compatible with	Pack Qty
Cap Dome 4.0 (S)	054-0788	Infinio, Lumity, Terra+, Sky, Paradise, Marvel	10
Open Dome 4.0 (S)	054-0785	Infinio, Lumity, Terra+, Sky, Paradise, Marvel	10
Open Dome 4.0 (M)	054-0786	Infinio, Lumity, Terra+, Sky, Paradise, Marvel	10
Open Dome 4.0 (L)	054-0787	Infinio, Lumity, Terra+, Sky, Paradise, Marvel	10
Vented Dome 4.0 (S)	054-0809	Infinio, Lumity, Terra+, Sky, Paradise, Marvel	10
Vented Dome 4.0 (M)	054-0810	Infinio, Lumity, Terra+, Sky, Paradise, Marvel	10
Vented Dome 4.0 (L)	054-0811	Infinio, Lumity, Terra+, Sky, Paradise, Marvel	10
Power Dome 4.0 (S)	054-0820	Infinio, Lumity, Terra+, Sky, Paradise, Marvel	10
Power Dome 4.0 (M)	054-0821	Infinio, Lumity, Terra+, Sky, Paradise, Marvel	10
Power Dome 4.0 (L)	054-0822	Infinio, Lumity, Terra+, Sky, Paradise, Marvel	10

BTE Earmoulds

Earmould Material	Order Reference
Hard Acrylic BTE Standard Earmould	062-0001-01
Silicone 40 BTE Standard Earmould	062-0018-01
Silicone 70 BTE Standard Earmould	062-0018-01

Tone Hooks



Hook HE11 680/
Hook HE11



Hook HE10 680/
Hook HE10



Mini Hook HE10
680/Mini Hook HE10



Hook HE9 680



Mini Hook HE9 680/
Mini Hook HE9



Hook HE7 680/
Hook HE7



Mini Hook HE7 680/
Mini Hook HE7



CROS II Hook

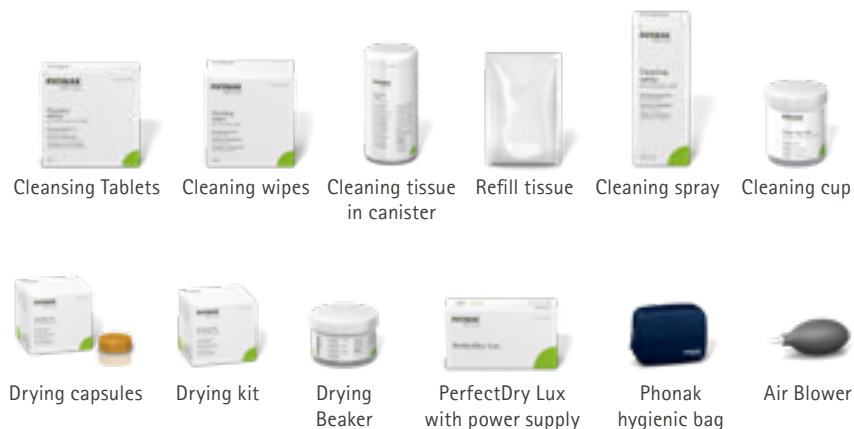
Tone Hooks	Order Reference	Product Compatibility	Pack Qty
Hook HE11 680	042-0098-131	Naída L, Sky L, Naída P, Naída B, Naída V, Sky V, Bolero M, Naída M, Sky M	10
Hook HE 11	004-1667-131	Naída L, Sky L, Naída P, Naída B, Naída V, Sky V, Bolero M, Naída M, Sky M	10
Hook HE10 680	004-8028-001	Ambra, Solana, Cassia, Bolero Q, Bolero V & B	10
Hook HE 10	004-1471-001	Ambra, Solana, Cassia, Bolero Q, Bolero V & B	10
Mini Hook HE10 680	004-8041-001	Ambra, Solana, Cassia, Bolero Q, Bolero V & B	10
Mini Hook HE10	004-1472-001	Ambra, Solana, Cassia, Bolero Q, Bolero V & B	10
Hook HE7 680	004-1207-001	Ambra, Solana, Cassia, Bolero Q, Bolero V & B	10
Hook HE7	004-1865-001	Exélia Art, Versáta Art, Certéna Art, Eleva, eXtra, Una, Savia Art, Naída UP, Naída SP, Baseo Q	10
Mini Hook HE7 680	004-2775-001	Exelia Art, Versáta Art, Certéna Art Eleva, eXtra, Una, Savia Art, Naída UP, Naída SP, Baseo Q	10
Mini Hook HE7	004-1230-001	Naída UP, Naída SP, Baseo Q	10
CROS II Hook Set	048-0261	CROS II-13, CROS B-13 <i>Includes: Pin removal tool, spare pin, instruction guide</i>	1

Fit'nGo Kits	Order Reference	Compatible with
Hook Fit'nGo kit	054-0750	Sky V

- **HE 680 (Horn Effect 860 Ohm)** is an optimal tone hook and gives overall smoothing of the resonant peaks with minimal gain loss. Less suppression at 1000Hz is offered compared to the PD 1000.
- **HE (Horn Effect)** tone hooks provide extended high frequency delivery and are generally used as the standard hook on high gain models.
- **Mini Tone Hooks** offer the same acoustic characteristics as the standard range but are specially designed for users with small ears.
- Ear hooks with no numbers are undamped and the numbers refer to the amount of damping.
- CROS II Hook is used to attach a custom earmould with standard tubing to a CROS II-13 model only.

Cleaning Management

Cleaning Kit	Order Reference	Cleaning Kit Contents	Product Compatibility
BTE starter kit	098-0562-00000G1	10 wipes, 1 cleaning spray (30ml), 2 drying capsules, 1 drying cup, 1 cleaning cup, 1 air blower, 4 cleaning tablets, 1 microfiber cloth	BTE hearing instruments
ITE maintenance kit	098-0562-00000G1	10 wipes, 1 cleaning spray (30ml), 2 drying capsules, 1 drying cup	ITE hearing instruments



Cleaning Items	Order Reference	Description	Pack Qty
Cleansing tablets	098-0565-00000G1	Cleans the earmoulds and removes earwax responsible for the decrease in sound quality - recommended once a week	20
Cleaning wipes	098-0567-00000G1	Cleans the earmoulds and removes earwax responsible for the decrease in sound quality	30
Cleaning tissue in canister	098-0568	Cleans the earmoulds and removes earwax responsible for the decrease in sound quality	90
Refill tissue	098-0570	Refill for canister	90
Cleaning spray 30ml	098-0571-00000G1	The cleaning spray is a cleaning product for the maintenance of hearing aids and earmoulds	1
Cleaning cup	098-0566-00000G1	This cup should be used together with the cleaning tablets for the regular clean of the earmoulds	1
Drying capsules	098-0576-00000G1	The drying capsule is for dehumidifying hearing aids and earmoulds, in order to avoid breakdown due to moisture	4
Drying kit	098-0577-00000G1	The drying kit is packaged in a case containing 1 cup and 4 desiccant capsules. Duration of each capsule: 1 month	1
Drying beaker	098-0594-00000G1	Should be used with drying capsules (sold separately) to remove the moisture from hearing aids	1
PerfectDry Lux with power supply	098-0581-00014	For the maintenance and storage of all kind of hearing aids. Its modern and sleek design combined with the best technology makes it exceptionally convenient to use. Its efficiency in dehumidifying in only 45 minutes has been proved by many tests. Warranty: 3 years	1
Phonak hygienic bag	098-0564		1
Air blower	098-0578		1

Not returnable for credit or exchange

Wax Management

Wax Management	Order Reference	Pack Qty
CeruShield™ Disk	098-0445	8 [^]
Filter HF4 blue (Dispenser)	098-0374	15
Filter HF4 red (Dispenser)	098-0373	15
Filter HF3 blue (Dispenser)	098-0293	15
Filter HF3 red (Dispenser)	098-0292	15
Cerustop	098-0282	8 [†]
Wax Brush	098-0064	1
Wax Springs	098-0552	10

[^]10 packets per box

[†]100 packets per box

Microphone Protection

Microphone Protection	Order Reference	Product Compatibility	Pack QTY
Microphone Protection	004-1234-131	MicroBTE	1
Microphone Protection	042-0038-011	M13, Spice H20, Naída S CRT	1
Microphone Protection	004-1868-011	Baseo Q	1
Microphone Port Cover – Omni	044-0161-26	Custom	1
MicGuard	054-0082-13	Nano	8
Wind/weather Protection	004-1281-001		1

Batteries

Private Label^ Mercury-Free PowerOne	Order Reference	Battery Size
PowerOne	070-0364	10
PowerOne	070-0365	312
PowerOne	070-0366	13
PowerOne	070-0367	675

Mercury-Free PowerOne	Order Reference	Battery Size
PowerOne	070-0293	10
PowerOne	070-0295	312
PowerOne	070-0294	13
PowerOne	070-0296	675

Battery Accessories	Order Reference
Battery tester tag	098-0590

Batteries can only be ordered in multiples of 300 cells ie: per carton.



^For Private Label artwork, please contact your local Phonak Territory Manager.

Not returnable for credit or exchange

Consumables

Earmould Tubing	Order Reference	Qty
Sound tube, 13 medium tube	004-8227-21	25
Sound tube, 13 thick wall tube	004-8228-21	25
Sound tube, 13 dry wall tube	004-8229-21	10
Sound tube, 13 dry thick wall tube	005-5134	50
TRS-13 Clear Thick Tube w/Tube Lock	021-5277	25
TRS-13 Clear Thick Dri Tube w/Tube Lock	004-6376	10

Ear Impression Essentials	Order Reference	Qty
Heine Otoscope	054-0286	1
Heine Ear Light	026-1150	1
Heine Otoscope Bulbs 2000 (S)	026-5646	
Heine Otoscope Bulbs 3000 (L)	026-5647	
Heine Otoscope Tips (2.5mm)	019-0223	50
Heine Otoscope Tips (4mm)	019-0224	50
Impression Syringe	026-5654	
Otoform A Softx 2x25 ML (2956)	095-0002	
Mixing Cannulas Otoform	095-0024	40
Mixing Cannulas Otoform	095-0025	100
Tubing Expanders	026-5009	
Phonak Impression boxes (for shipping)	017-5255	50
EasyView Otoblocks S	054-0769	20
EasyView Otoblocks M	054-0768	20
EasyView Otoblocks L	054-0767	20
Kot-N-Blox - Blue (S)	095-5025	50
Kot-N-Blox - White (M)	095-5026	50
Otoform Kc - Impression material with hardner (750g)	095-0003	
Otoform Ak - A+B 2 component impression material	095-0005	

Tools

Description	Order Reference	Min. Qty
Tweezers for soldering work	026-0032	
Tweezers Ideal 21	026-0040	
Screwdriver for Housing Screw (1.3mm blade)	026-0010	
Screwdriver (2.00mm)	026-0013	
Phonak Screwdriver	004-0235	
Holder for Scalpel	026-0025	
Side Cutter	026-0015	
Single Edge Blades	026-5179	100
Surgical Scissors	026-5099	
ITE Battery Door Extraction Tool	026-5264	
Unlocking tool (size 13 RIC removal tool)	003-0251-1	
Titanium FitGuide Tool	054-0847	
Small Vent Cleaning Tool	026-1415	
Cleaning Tool	098-0064	
Power Supply AU/NZ	075-0020-14	

Description	Order Reference	Min. Qty
Pin Removal Tool	002-0404-1	
Virto Infinio battery door removal tool	054-0765	
Stethoclip	021-0306	
ITE attachment for Stethoclip	021-0447	
Cleaning Pins (for Slim & micro Tubes) 25 in a pack	054-0344	
Drill bit for Removal Pin	026-5648	
Tubing Expanders	026-5009	
SlimTip Removal Tool	054-0402	
Flexfit 3 Transparent	005-0474-021	
Flexfit Tube 3 Transparent	005-0475-021	
Magnet (for use with phone)	054-5117	

Policies and purchase conditions

Policies and purchase conditions

Price

The prices in this product catalogue are subject to change at the discretion of Phonak with or without notice to you. Hearing instruments are exempt from GST in Australia. The GST applicable for all other products are listed in the product catalogue. If GST is payable, it will be added to your Tax Invoice. A Tax Invoice will be emailed to the designated account email address.

Orders

Any order not accompanied by a current order form may experience delays in processing.

Orders can be emailed to orders@phonak.com.au using a current Phonak order form or ordered via eStore.

Product order forms can be requested via the above email address, by calling 1800 212 313 or by visiting the [Phonak Australia website](#).

Phonak takes all reasonable endeavours to meet your requested time frame for the delivery of orders once the order form is processed. The delivery time may be impacted if you do not complete the mandatory fields on the order form including but not limited to the 'Required By' section. Phonak will endeavour to deliver your orders to you by the times stipulated below.

Note, these times exclude transit time.

eStore

To order online via the eStore visit Phonak Pro, select Store in the top banner and sign in with your PhonakPro ID. Available via this link PhonakPro.com

Internal turn-around times*			
Despatch (business days)			
Order	Standard	VIP	Comments for customers
BTE/RIC New orders (with no earmoulds)	2	n/a	Standard turnaround times for orders received prior to 2pm EST on a business day^
Earmoulds and Custom Devices New BTE/RIC orders with earmoulds New orders Remakes Titanium new orders Titanium remakes	10* 10* 10* 6 8	2 2 2 n/a n/a	Turnaround times for orders received: Standard: Prior to 10am EST on a business day VIP: Repairs Prior to 12pm EST on a business day
Repairs Custom Devices BTE/RIC	5 5	2 2	
Other Equipe consumables HI consumables DWA Accessories Batteries Customer labelled batteries	2 2 2 2 2 on request	n/a n/a n/a n/a n/a n/a	
Lyric	2	n/a	Standard turnaround times for orders received prior to 2pm EST on a business day
Roger	2	n/a	
DSF	2	n/a	Pending stock supply (e.g. bulk orders)

*General observations. If these turnaround times cannot be met, you will be contacted by Phonak Customer Care.

Phonak offers a 48hr express service for all repairs and new earmould and custom device orders (IIC orders and non-standard colours may require longer processing time). This service will carry a fee and must be requested at time of order (\$57.75 incl GST per order).

^If 'Required By' date is stipulated on your order form, your order will be dispatched to meet this date and as such, may not be released within the times stipulated in the table above.

Warranty

Hearing Instrument Warranty

Hearing instruments purchased from Phonak Australia are supplied with a local 3 year manufactures' warranty, covering manufacturing and material defects, commencing on the date of the original Tax Invoice. This warranty does not cover damage caused by improper handling, wax or moisture damage. Repairs made by unauthorised parties are not covered and will void the warranty.

Receivers purchased with, and at the time of hearing instrument order come with a 3 year manufacturers' warranty. Receivers purchased singularly, outside of hearing instrument warranty come with a 1 year manufacturers' warranty.

An additional one year local warranty (up to a maximum of 4 year warranty) is available to purchase within 90 days of the hearing instrument purchase for the charges indicated below

Free-To-Client: \$89.50 per device (plus GST)

Top Up: \$168 per device (plus GST)

Earmoulds and any customised ear tips and / or shells on custom hearing instruments are supplied with a 90 day warranty, such that any ear mould / shell remakes with the same specifications, required within the first 3 months of invoice, will be made at no charge. Any remake that involves an alteration of the original order specification will incur a charge and is not covered by the warranty. All earmoulds are not returnable for credit.

Accessory Warranty

Remote Controls and Accessories are supplied with a 12 month limited manufacturers' warranty, covering manufacturing and material defects. Additional warranties are not available for accessories. Proof of purchase must be provided with claim. Rechargeable cases are supplied with a 3 year manufacturer's warranty.

International Warranty

A 12 month international warranty is provided on all serialised Hearing Instruments, Audiometric equipment and Roger products which arise when the user is out of the original country of purchase. Warranty is valid on presentation of warranty card or invoice issued by authorised clinic.

Loss and damage

Phonak hearing instruments can be supplied with a one-time only loss and damage coverage for 12 months from the date of original invoice for fees indicated below. No substitutions accepted. A 'Loss or Damage Claim Form' with attached Statutory Declaration, must be completed to claim a replacement and submitted to Phonak. One claim can be made per invoiced instrument that is damaged or lost within the first 12 months of the date of the original Tax Invoice. Subsequent loss or damage of the replacement instrument does not attract any coverage. The warranty duration of the originally supplied instrument is maintained (i.e. no new warranty is applied to the replacement device). Instruments replaced under loss and damage are not eligible for credit.

Loss and damage replacement fee 577.50 (incl GST)

Return for credit

Free-to-Client hearing instruments are accepted for exchange only within the 60 day exchange period from the date of invoice.

Free-to-client hearing instruments are not accepted for credit.

All Top-Up hearing instruments are accepted for return for credit within 90 days from the date of original invoice.

Batteries, Phonak PerfectDry Lux or consumable stock items are not returnable for credit or exchange.

All products exchanged or returned must be returned to Phonak in their original, undamaged packaging and accompanied with a completed Credit Return Request Form. Damaged or unusable packaging may incur a fee.

Payment terms

Payment terms are 30 days from the date of statement. Acceptable forms of payment include Direct Deposit (preferred), Visa and MasterCard.

Delivery

All orders, including accessories, under \$150 will incur a \$15 (plus GST) shipping fee. Where possible multiple daily orders to same location will be shipped together.

Bulk orders may take longer to arrive and, at our discretion, may incur a delivery charge which will be at your expense.

An authorised signatory must sign for the products upon delivery. The products will only be delivered to your registered business address.

Service and repair charges

Cost and inclusions for repairs:

- (i) Clean & Check: Includes full clean, inside and out and a full check of the device performance performance. A clean and check charge is only applied if no fault is found with the devices.
- (ii) RIC & BTE repairs: Includes replacement of full electronic parts. An additional 12 months warranty is applied post chargeable repair.
- (iii) ITE Repairs: Includes repair or electronics. An additional 12 months warranty is applied post chargeable repair.
- (iv) ITE re-shell: Excludes repair of electronics. An additional 3 months remake warranty is applied post chargeable repair.

Hearing instrument repairs

Within the hearing instrument warranty period
(unless the damage is caused by improper handling, wax or moisture) **No charge**

Any unauthorised repairs made to the products will automatically void the warranty. A change in vent size, style, material, colour and/or customer damage to a remake order will be deemed a new order and applicable charges will apply. The GST payable will be added to the Tax Invoice.

Outside of the warranty period but less than 5 years old the following charges apply:

Clean and Check	\$89.50 (incl GST)
RIC/BTE/ITE repairs	\$194.50 (incl GST)
ITE re-shell	\$115.50 (incl GST)
ITE re-shell and repair	\$310 (incl GST)

Remakes

Custom shells – under a 90 day warranty	No charge
Custom shells – outside of warranty (classed as new order)	\$100 (incl GST)
SlimTips – outside of warranty (classed as new order)	\$37 (incl GST)
Earmould re-tubing	\$15.50 (incl GST)

Roger repairs

Roger receivers	\$105 (incl GST)
Roger transmitters	\$194 (incl GST)

Digital Wireless Accessories (DWA) repairs

Accessories (including remote controls)	\$194 incl GST
Battery replacements	\$52 incl GST

Please note:

- (a) All hearing instruments must be deemed serviceable or they will be considered Damaged Beyond Repair;
- (b) There is no guarantee that obsolete hearing instruments over 5 years old can be repaired, re-shelled or remade;
- (c) Repairs on custom instruments do not include custom shell; and
- (d) Replaced parts under any chargeable repair will receive 1 year warranty on those parts.

All repairs outside of warranty will automatically proceed without quoting and charged the fixed service price as selected on the Phonak Service form.

Trial instruments

All trial instruments include a 12 month warranty on the instrument and a complimentary clean and check available at anytime.

Please note:

- Every trial instrument receives a complimentary coupling option (receiver or tube/dome)
- No additional warranty available for purchase
- Trial orders are dispatched within standard BTE shipping lead times
- No exchange or return for credit
- No loss and damage policy
- No repair service outside of warranty period
- Firmware update will be completed on trial instruments if necessary

Sale of instruments

Phonak is not open to the public. Any requests for purchase or repair from a consumer will be redirected to an authorised health care professional. The Customer commits that all end user Hearing Instrument purchasers can obtain an in-person fitting with pre-audiological and post-audiological services provided by your company, unless such in-person fitting is not required per the product's instructions for use.

Privacy

By creating an account with Phonak you accept that Phonak will store your information. We recognise that your privacy and security are of the utmost importance and Phonak is committed to securing your personal information safely. If you have any questions/concerns about our [Privacy Policy](#) please contact us at privacy@sonova.com.

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